

## APPENDIX 10

### HOUSING RESOURCES FOR TENANTS WITH DISABILITIES

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Call and/or email organizations listed before visiting for their hours, low-income requirements, and other information. No representation is made as to the quality of work by any agency.

Prepared by the Los Angeles Housing and Community Investment Department's Accessible Housing Program



## **FAIR HOUSING AGENCIES – DISCRIMINATION AND DENIAL OF RIGHTS**

Organizations that provide investigations of housing discrimination complaints based on disability and other categories (such as race or family status). They also provide tenant and landlord counseling on housing rights and responsibilities.

### **Housing Rights Center (HRC)**

3255 Wilshire Blvd., Suite 1150  
Los Angeles, CA 90010-1509  
(213) 387-8400  
(800) 477-5977 (213) 201-0867 (TTY)  
[www.housingrightscenter.org](http://www.housingrightscenter.org)

### **Fair Housing Council of San Fernando Valley**

1462 Titus St., Suite 100  
Panorama City, CA 91402  
(818) 373-1185 (800) 487-2617  
[www.fhcsfv.com](http://www.fhcsfv.com)



## DISABILITY GRIEVANCE OR COMPLAINTS

The local organizations below may be able to assist with grievances and complaints related to fair housing and disability rights, including: leasing accessible units, reasonable accommodations and modifications, effective communications, and other disability-related matters.

Accessible Housing Program, Los Angeles Housing and Community Investment Department (page 10)

Communities Actively Living Independent & Free (page 6)

Disability Rights California (page 11)

Disability Rights Legal Center (page 11)

Fair Housing Council of San Fernando Valley (page 2)

Housing Rights Center (page 2)

Independent Living Center of Southern California (page 6)

State and Federal Fair Housing Agencies (page 14)



## **HELP WITH ASSISTANCE ANIMALS**

Provides assistance and vouchers for pet food, veterinary care, and other animal services, and counseling on rights related to assistance animals. Must be Low-Income.

### **Pets Are Wonderful Support (PAWS)**

2121 S. Flower St.  
Los Angeles, CA 90007  
(213) 741-1950  
[www.pawsla.org](http://www.pawsla.org)

## **HOMELESS SERVICES**

### **Los Angeles Homeless Services Authority (LAHSA)**

811 Wilshire Blvd. 6<sup>th</sup> Floor  
Los Angeles, CA 90017  
(213) 683-3333  
[www.lahsa.org](http://www.lahsa.org)

Homeless Services Hotline: (213) 225-6581 (7:30 a.m. - 5:00 p.m.)  
Or DIAL 211 for a referral to Emergency Shelter or other services for homeless persons and families

**LAHSA has numerous resources for emergency shelter and housing for individuals and families, AND, will assist with locating permanent affordable housing. Visit their website, or call for assistance.**



## **HOUSING LOCATION ASSISTANCE**

Online resources that provide listings of affordable housing that can be searched by area and other categories. Note that many of the properties have waitlists. You may also contact organizations by telephone.

### **Los Angeles Housing Resource Center**

(877) 428-8844

711 (TDD/TTY)

[www.housing.lacity.org](http://www.housing.lacity.org)

### **Comprehensive Housing Information and Referrals for People Living with HIV/AIDS (CHIRP/LA)**

2121 S. Flower St.

Los Angeles, CA 90007

(213) 741-1951 (877) 724-4775

[www.chirpla.org](http://www.chirpla.org)

### **Housing Rights Center (HRC) - Project Place (monthly rental listings)**

3255 Wilshire Blvd., Suite 1150

Los Angeles, CA 90010-1509

(213) 387-8400 (800) 477-5977

(213) 201-0867 (TTY)

<http://www.hrc-la.org/doc.asp?id=8>



## **INDEPENDENT LIVING CENTERS**

Organizations that provide a variety of services and assistance to help people with disabilities live independently. Services include assistance with housing search and housing discrimination, and other housing issues; independent living skills, peer counseling, assistive technology, personal assistance services, information and referrals.

### **Communities Actively Living Independent & Free (CALIF)**

634 S. Spring St., 2<sup>nd</sup> Floor  
Los Angeles, CA 90014  
(213) 627-0477  
(213) 623-9501 (TTD/TTY)  
[www.califilc.webs.com](http://www.califilc.webs.com)

### **Disabled Resource Center**

2750 East Spring St., Suite 100  
Long Beach, CA 90806  
(562) 427-1000  
(562) 427-1366 (TTY)  
[www.drcinc.org](http://www.drcinc.org)

### **Independent Living Center of Southern California**

14407 Gilmore St., #101  
Van Nuys, CA 91401  
(800) 524-5272 (818) 785-6934  
(818) 785-7097 (TTD/TTY)  
[www.ilcsc.org](http://www.ilcsc.org)



## **Southern California Resource Services for Independent Living**

7930 Quill Drive, Suite D  
Downey, CA 90242  
(562) 862-6531  
(626)407-3562 (Video Phone)  
[www.scrs-ilc.org](http://www.scrs-ilc.org)

1000 S. Fremont Ave.,  
Building B1, Suite B10100  
Alhambra, CA 98103  
(626) 587-5010  
(626) 407-3562 (Video Phone)

## **Disability Community Resource Center (DCRC)**

12901 Venice Blvd.  
Venice, CA 90066  
(310) 390-3611 (888) 851-9245  
[www.dcrc.co](http://www.dcrc.co)



## **LANDLORD/TENANT, RENT STABILIZATION, HABITABILITY & CODE ENFORCEMENT**

Community and Government organizations that provide a variety of assistance on landlord/tenant issues, Rent Stabilization (aka Rent Control), Habitability, and Code Enforcement.

### **COMMUNITY ORGANIZATIONS**

#### **Coalition for Economic Survival (CES) - Plummer Park Senior Center, Tenants Right Legal Clinic**

7377 Santa Monica Blvd.  
West Hollywood, CA 90049  
(213) 387-8400  
(800) 477-5977  
[www.cesinaction.org](http://www.cesinaction.org)

#### **Inquilinos Unidos/United Tenants**

1930 Wilshire Blvd., Suite 801  
Los Angeles, CA 90057  
(213) 874-1452  
[www.inquilinosunidos.org](http://www.inquilinosunidos.org)

#### **Strategic Actions for a Just Economy (SAJE)**

1910 Magnolia Ave.  
Los Angeles, CA 90019  
(213) 745-9961  
[www.saje.net](http://www.saje.net)





## **EVICITION DEFENSE**

Organizations that provide legal consultations and/or legal representation for tenants with eviction cases.

### **Eviction Defense Network (sliding fee scale)**

1930 Wilshire Blvd., Suite 208  
Los Angeles, CA 90057  
(213) 385-8112  
<http://edn.la/>

### **Shriver Housing Project (Eviction Assistance Center)**

Stanley Mosk Courthouse  
111 N. Hill St., Room 115  
Los Angeles, CA 90012  
(818) 485-0578  
[www.lacourt.org/division/civil/pdf/EACGeneral.pdf](http://www.lacourt.org/division/civil/pdf/EACGeneral.pdf)



## **GOVERNMENT AGENCIES**

### **City of Los Angeles Housing & Community Investment Department**

[www.hcidla.org](http://www.hcidla.org)

Phone Numbers

Hotline: (866) 557-7368

Habitability Complaints/Code Enforcement: (213) 252-4411

Accessible Housing Program: (213) 808-8550 or [hcidla.achp@lacity.org](mailto:hcidla.achp@lacity.org)

For information or to file a grievance based on disability or accessibility in a Covered Housing Development.

Office Locations: 9am - 4pm, Monday - Friday, except as noted

221 N. Figueroa St., 14<sup>th</sup> Floor, Los Angeles, CA 90012

2130 East 1st Street, Suite 2600, Los Angeles, CA 90033

1200 W. 7<sup>th</sup> St., Suite 100, Los Angeles, CA 90017

6400 Laurel Canyon Blvd., Suite 610, Los Angeles, CA 91606

690 Knox St., Suite 125, Torrance, CA 90502

Open MWF: 1645 Corinth Ave, Suite 104, Los Angeles, CA 90025

Open Tue & Thu: 8475 S. Vermont Ave., 2<sup>nd</sup> Fl., Los Angeles, CA 90044

### **City of Los Angeles Department of Building and Safety**

201 and 221 N. Figueroa St.

Los Angeles, CA 90012

(888) 700-9995

[www.ladbs.org](http://www.ladbs.org)

Offices also in Van Nuys, West LA, South LA, and San Pedro

Accepts complaints of non-working elevators

### **California Department of Consumer Affairs**

500 W. Temple St., Room B96

Los Angeles, CA 90012

(213) 389-2077

<http://dcba.lacounty.gov>



## **LEGAL SERVICES**

### **DISABILITY RIGHTS**

Legal advice and advocacy for disability-related legal issues. Areas covered may include housing, public benefits, transportation, special education, or other issues of access to places or services.

#### **Disability Rights California (DRC)**

350 S. Bixel St., Suite 290  
Los Angeles, CA 90017  
(213) 213-8000 (800) 719-5798 (TTY)  
[www.disabilityrightsca.org](http://www.disabilityrightsca.org)

#### **Disability Rights Legal Center (DRLC)**

350 S. Grand Ave., #1520  
Los Angeles, CA 90071  
(213) 736-1334 (866) 999-3752  
Video Relay (213) 908-1079  
[www.drlcenter.org](http://www.drlcenter.org)

#### **Mental Health Advocacy Services**

3255 Wilshire Blvd., Suite 902  
Los Angeles, CA 90017  
(213) 389-2077  
[www.mhas-la.org](http://www.mhas-la.org)



## **HOUSING AND OTHER LEGAL SERVICES**

Organizations that provide legal consultations and/or legal representation for tenants for various housing issues; public benefits; seniors, veterans, immigrant rights; family law, and others. May be required to be low-income for assistance.

### **Bet Tzedek Legal Services**

3250 Wilshire Blvd., 13<sup>th</sup> Floor  
Los Angeles, CA 90010-1509  
(323) 939-0506  
[www.bettzedek.org](http://www.bettzedek.org)

### **Community Legal Services of Southeast Los Angeles County**

(Legal Aid Society of Orange County)  
725 W. Rosecrans Ave.  
Compton, CA 90222  
(800) 834-5001 (310) 638-5524  
[www.legal-aid.com/contactiocate/compton/](http://www.legal-aid.com/contactiocate/compton/)

### **Inner City Law Center**

501 E. 6<sup>th</sup> St.  
Los Angeles, CA 90021  
(213) 891-2880  
[www.innercitylaw.org](http://www.innercitylaw.org)

### **Legal Aid Foundation of Los Angeles (LAFLA)**

1102 Crenshaw Blvd.  
Los Angeles, CA 91205  
(800) 399-4529  
[www.lafla.org](http://www.lafla.org)



## **Los Angeles Center for Law and Justice (LACLJ)**

5301 Whittier Blvd., 4<sup>th</sup> Floor  
Los Angeles, CA 90022  
(323) 980-3500

**[www.laclj.org](http://www.laclj.org)**

## **Neighborhood Legal Services of Los Angeles**

1102 E Chevy Chase Blvd.  
Glendale, CA 91205  
(800) 433-6251  
Offices also in Pacoima and El Monte

## **Asian Americans Advancing Justice**

1145 Wilshire Blvd., 2<sup>nd</sup> Floor  
Los Angeles, CA 90017  
(213) 977-7500 (888) 349-9695  
<https://advancingjustice-la.org/what-we-do/direct-services>  
[www.nlsa.org](http://www.nlsa.org)

## **Public Counsel**

610 S. Ardmore Ave.  
Los Angeles, CA 90005  
(213) 385-2977  
[www.publiccounsel.org](http://www.publiccounsel.org)



## STATE AND FEDERAL FAIR HOUSING AGENCIES

Accepts and investigates complaints alleging housing discrimination, including disability-based discrimination

### **California State Department of Fair Employment and Housing (DFEH)**

LA Office: 320 West 4th Street, 10th Floor, Los Angeles, CA, 90013

DFEH Communication Center: (800) 884-1684 (voice), (800) 700-2320 (TTY) or California's Relay Service at 711 (844) 541-2877

Email: [contact.center@dfeh.ca.gov](mailto:contact.center@dfeh.ca.gov) (response within two business days)

Email: [accommodations@dfeh.ca.gov](mailto:accommodations@dfeh.ca.gov) or call (844) 541-2877 for disability accommodations

[www.dfeh.ca.gov](http://www.dfeh.ca.gov)

### **U.S. Department of Housing and Urban Development (HUD)**

300 North Los Angeles St., Ste. 4054

Los Angeles, CA 90017

(213) 894-8000

[www.hud.gov](http://www.hud.gov)

### **U.S. Department of Justice (DOJ)**

950 Pennsylvania Ave., NW

Washington, DC 20530-0001

DOJ Comment Line: (202) 353-1555

Main Switchboard: (202) 514-2000

TTY/ASCII/TTD: (800) 877-8339

<https://www.justice.gov>



## **TRANSPORTATION**

Provides transportation services for people with disabilities. MTA provides information only on their accessible features.

### **Access**

(800) 827-0829

(800) 827-1359 (TTD)

[www.accessla.org](http://www.accessla.org)

### **L.A. Care Health Plan (must be a member of this health plan)**

(866) 529-2141

<https://www.lacare.org/members/member-services/transportation>

### **MTA – Metro (information on accessible features only)**

(800) 827-0829

<https://www.metro.net/riding/riders-disabilities>

