



# LOS ANGELES HOUSING AND COMMUNITY INVESTMENT DEPARTMENT (HCIDLA)

## ACCESSIBLE HOUSING PROGRAM (AcHP)



### Utilization Survey of Occupancy, Waiting List and Transfer List

All Affordable Housing Properties listed on the Housing and Community Investment Department of Los Angeles (HCIDLA) are required to complete and submit to the Accessible Housing Program (AcHP) the Utilization Survey of Occupancy, Waiting List and Transfer List (Utilization Survey). The Utilization Survey is a mandatory compliance requirement of the City of Los Angeles Fair Housing Policy Relating to Persons with Disability: Guidance and Requirements for Property Owners and Managers.

#### INSTRUCTIONS TO COMPLETE THE UTILIZATION SURVEY

Complete all five (5) sections to the best of your ability. If you do not know the answer to a question, mark "Don't Know". There are no negative consequences to any of your answers, and we ask that you do not guess. Attached to this survey is the required features for Fully Accessible Mobility or Hearing/Vision Units.

**Section 1.** General Property Information

**Section 2.** Waitlist Information

**Section 3.** Accessible Unit Occupancy Survey

Identify all Fully Accessible Mobility and Hearing/Vision Units by unit number and answer all questions. **Do not ask the tenant if they have a disability - this question is not legal and would violate fair housing laws.**

**Section 4.** Accessible Housing Wait List Survey

**Section 5.** Accessible Housing Transfer List Survey

#### SUBMITTING THE COMPLETED SURVEY

After you have completed the survey, save the document and email it to your analyst or to [hcidla.achp@lacity.org](mailto:hcidla.achp@lacity.org).

#### FOR ASSISTANCE IN COMPLETING THE SURVEY

If you have questions or need help to complete the survey, please contact your analyst or AcHP by phone (213) 808-8550 or by email [hcidla.achp@lacity.org](mailto:hcidla.achp@lacity.org).

Under Section 504 of the Rehabilitation Act of 1973 and Title II of the Americans with Disabilities Act (ADA), the Los Angeles Housing and Community Investment Department does not discriminate on the basis of disability and, upon request, will provide reasonable accommodations, including auxiliary aids and services to ensure equal access to its programs, services and activities. To ensure availability, please email [hcidla.achp@lacity.org](mailto:hcidla.achp@lacity.org) at least 3-5 working days in advance of when you will need the accommodation.

# Utilization Survey of Occupancy, Waiting List and Transfer List

## 1. General Property Information

### Property Information

1. Project Name:
2. Scattered Site Project? Yes No  
If Yes, please complete the survey for each separate site address.
3. How many total units in the project?
4. Property Address:
5. How many total units at the property address above?

### Owner Information

6. Legal Owner Name:  
Address:  
Phone: Email:
7. If Owner is a Legal Entity  
Legal Entity Name:  
Managing General Partner Name:
8. Primary Contact for Legal Entity  
Name: Title:  
Address:  
Phone: Email:

### Property Management Company Information

9. Property Management Company:  
Primary Contact:  
Title:  
Address:  
Phone: Email:
10. ADA Compliance Officer Name:  
Company Name:  
Phone: Email:
11. Who is completing this survey?  
Name: Title:  
Address:  
Phone: Email:  
Company:  
Survey Completion Date:

# Utilization Survey of Occupancy, Waiting List and Transfer List

## 2. Wait List Information

Answer the questions below to the best of your knowledge.

If you are not sure, select "Don't know". There are no negative consequences.

**PLEASE DO NOT GUESS.**

1. Do you have a separate Accessible Unit Wait List?

Yes

No

Don't Know

2. If Yes, how many applicants are on the Accessible Unit Wait List?

3. If you have only one Wait List, does it designate the applicants who have requested an accessible unit?

Yes

No

Don't Know

4. If Yes, how many have requested an accessible unit?

An Accessible Unit Transfer Wait List is a list of tenants who currently live in your building (or a building under your control) who have requested an accessible unit.

5. Do you have a separate Accessible Unit Transfer List?

Yes

No

Don't Know

6. If Yes, how many are on the Accessible Unit Transfer List?















